



August 19, 2020

As you might have heard, Ukiah Natural Foods had staff that were COVID positive. Each staff member isolated at home and most have returned to work with support from our store team. We have continued to respond to the cases with deep sanitation of the store.

Since the beginning of the COVID outbreak, keeping our doors open to the community has been challenging and stressful. We have created and enforced many new internal practices and monitored shopper behavior regarding the face covering mandate put into place by the state of California. We've gotten into the new swing of things as we all learn new ways of safely existing together.

Please be confident that the Co-op is taking all necessary steps and precautions to keep our staff and shoppers safe. To maintain social distancing, we are limiting the number of shoppers in the store and ensuring that all shoppers are properly masked upon entering and while shopping. Sanitation measures are ongoing throughout the day, including regular cleaning of the hand baskets, shopping carts, register belts, credit card machines, door handles, knobs, bulk bin handles, to name just a few. The routine schedule of sanitation is in place during and after operating hours.

The outpouring of positive support from our board of directors, members, and shoppers has been very helpful in keeping our staff morale up during this unprecedented time. We will continue to work hard to maintain a high level of customer service as keeping the store stocked, clean and safe.

Stay well and healthy.

In Cooperation,
Lori Rosenberg
General Manager